



PULS, L.P. STANDARD PRODUCTS LIMITED WARRANTY

PULS, L.P. (PULS) warrants that all PULS manufactured products will be free of any defect in materials or workmanship for the period of three (3) years. The warranty period begins from the date of shipment from an authorized PULS facility. The warranty applies to all PULS manufactured products (with the exception of battery assemblies) purchased, installed, and used for the intended general use such as industrial control, communication, and instrumentation equipment. The above warranty covers only defects arising under normal use and do not include malfunctions and/or failures resulting from operator error, abuse, neglect, alterations, acts of nature, and/or usage not in accordance with product instructions. Any repairs and/or alterations made by anyone other than PULS will negate the warranty.

PULS, L.P. WARRANTY (RGA) CLAIM PROCEDURE

In the event a PULS product is believed to be non-functional and/or non-conforming during the applicable warranty period, PULS will provide a written return authorization with an RGA number for the unit(s) in question to be returned, inspected, and analyzed. In order to properly evaluate potential warranty claims PULS needs the following information:

- PULS Part Number(s) and Quantity
- PULS Serial Number
- Reason for Return / Failure Conditions

PULS will provide an RGA number, return form, and shipping instructions. Any units returned to PULS must be packaged properly and securely according to UPS standards. The PULS product carton is NOT an acceptable shipping container.

PULS will issue a no cost replacement unit for any units found to be non-functional and/or non-conforming within the warranty period.

PULS will evaluate any PULS product outside the warranty period upon request. PULS is not liable for any freight costs for returned units outside the warranty period and will not issue a replacement unit or credit.