

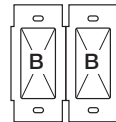
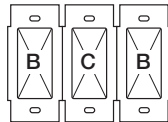
DV-PRO	Diva Dimmer - LED+ Pro Max Model	120 V~ 50/60 Hz
DV-PS	Diva Dimmer - LED+ Pro Model	120 V~ 50/60 Hz

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Verify product ratings

Load Type and Capacity

						
Load Type	Minimum Load ¹	A Not Ganged	B End of Gang	C Middle of Gang	Neutral Connection	Required Phase Mode ³
DV-PRO						
LED	1 LED	250 W	200 W	150 W	Optional ²	Either
MLV Transformer with LEDs	See Application Note #559 (P/N 048559) at www.lutron.com No Derating Required				Required	Forward
ELV Transformer with LEDs						Reverse
MLV Transformer with Halogen	N/A	400 VA (300 W)	No Derating Required			Forward
ELV Transformer with Halogen	N/A	500 W	400 W	300 W		Reverse
Incandescent/Halogen	10 W	500 W	400 W	300 W	Optional ²	Either
PHPM-PA/3F and GRX-TVI	1 interface	3 interfaces	No Derating Required		Required	Forward
DV-PS-WH						
LED	1 LED	150 W	No Derating Required		Optional ²	Either
MLV Transformer with LEDs	See Application Note #559 (P/N 048559) at www.lutron.com No Derating Required				Required	Forward
ELV Transformer with LEDs						Reverse
MLV Transformer with Halogen	N/A	250 VA (200 W)	No Derating Required			Forward
ELV Transformer with Halogen	N/A	300 W	No Derating Required			Reverse
Incandescent/Halogen	10 W	300 W	No Derating Required		Optional ²	Either

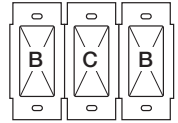
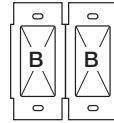
¹ There is no minimum load when neutral is connected.² Neutral is recommended for best dimming performance, if available, but is not required for this load type.³ Default dimming phase of DV-PRO/DV-PS is "forward". See page 22 for the procedure on changing phases.

Verify product ratings (*continued*)

Placing multiple controls next to each other (ganging) and mixing bulb types (using a combination of LED and incandescent/halogen bulbs) will affect the maximum ratings, as shown in the chart below.

Multi-gang and Mixed-Bulb-Type Ratings

DV-PRO

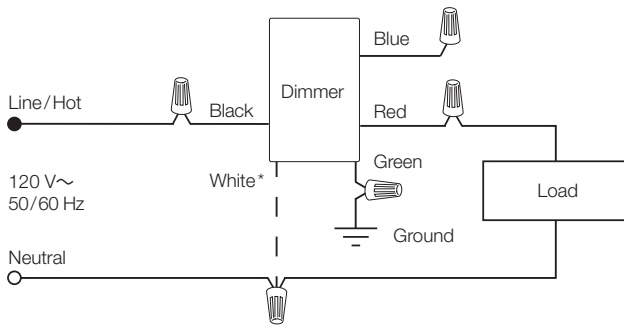


Total LED Wattage Installed (Wattage per bulb x # of bulbs)		Maximum Allowable Incandescent/Halogen Wattage		
		Not ganged (A)	End of gang (B)	Middle of gang (C)
0 W	+	500 W	400 W	300 W
1 W – 50 W	+	400 W	300 W	200 W
51 W – 100 W	+	300 W	200 W	100 W
101 W – 150 W	+	200 W	100 W	0 W
151 W – 200 W	+	100 W	0 W	
201 W – 250 W	+	0 W		

DV-PS

Total LED Wattage Installed (Wattage per bulb x # of bulbs)		Maximum Allowable Incandescent/Halogen Wattage		
		Not ganged (A)	End of gang (B)	Middle of gang (C)
0 W	+	300 W	300 W	300 W
1 W – 50 W	+	200 W	200 W	200 W
51 W – 100 W	+	100 W	100 W	100 W
101 W – 150 W	+	0 W	0 W	0 W

Single-location Installation - If you have one switch controlling your lights, follow this procedure to install your dimmer



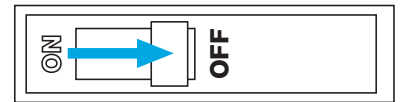
* If no neutral is available and the load-type is neutral optional, cap the white terminal and do not connect it to any other wiring or to ground.

1 Turn power OFF at circuit breaker



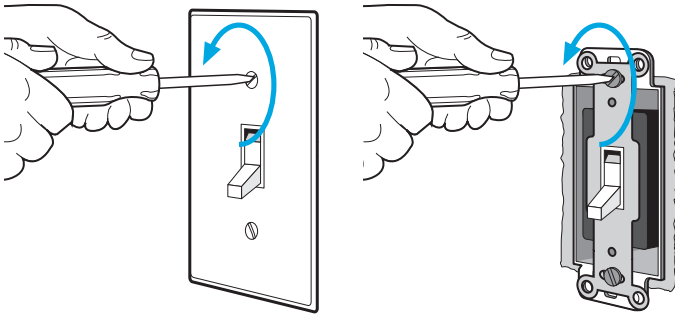
WARNING: SHOCK HAZARD.

May result in Serious Injury or Death.
Turn off power at circuit breaker or fuse before installing.

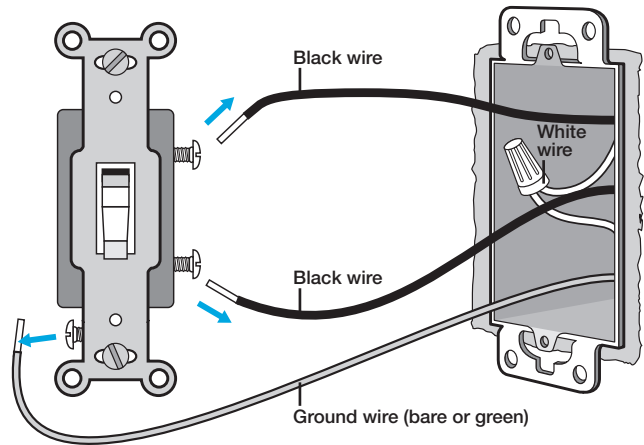


2 Remove existing device from the wall

Remove the wallplate and pull the existing device away from the wall.



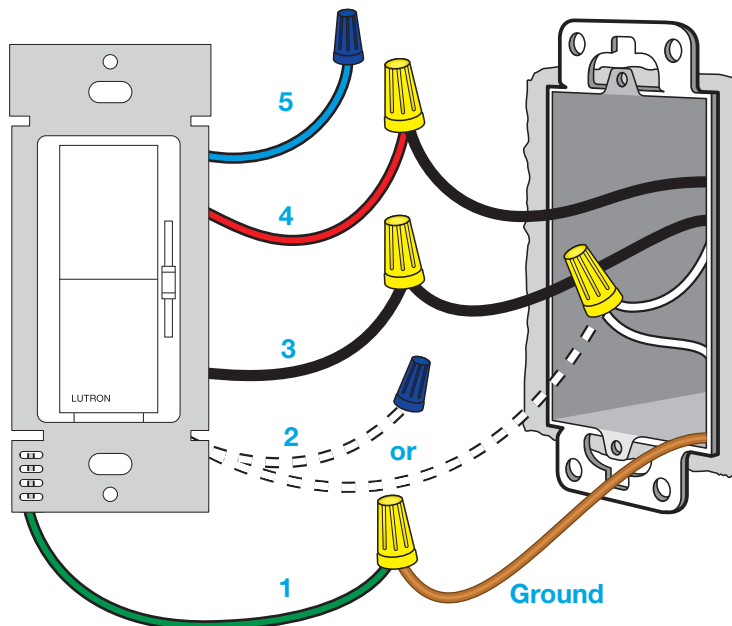
Disconnect the wires from the device.



Single-location Installation - If you have one switch controlling your lights, follow this procedure to install your dimmer (continued)

3 Connect the new dimmer

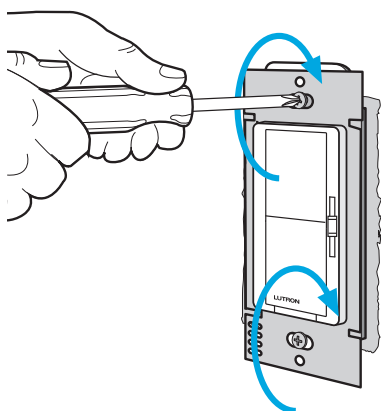
- 1 Connect the bare copper (or green) "ground" wire from the wallbox to the green wire on the dimmer using a large wire connector.
- 2 Connect the neutral wire from the wallbox to the white wire on the dimmer.
Note: If no neutral wire is available in the wallbox, and the load type does not require neutral (refer to the **Load Type and Capacity** chart on page 2) cap the white wire with a small wire connector.
- 3 Connect the line/hot wire from the wallbox to the black wire on the dimmer using a large wire connector.
- 4 Connect the load wire from the wallbox to the red wire on the dimmer using a large wire connector.
- 5 Cap the blue wire with a small wire connector.



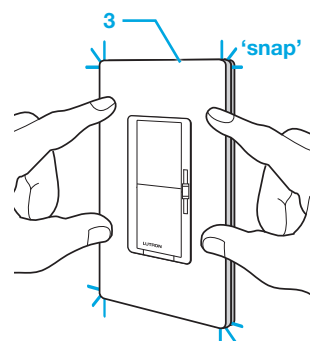
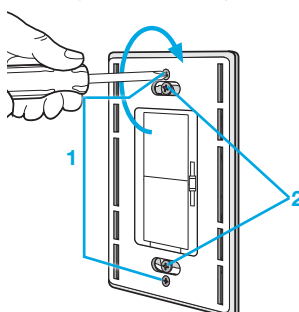
NOTE: Reversing the red and black wires may prevent the dimmer from working and trigger an error code. This will NOT damage the unit. If this occurs, turn off power, swap those wires, and reinstall. Please see the Troubleshooting section of this document for more details.

4 Mount the dimmer and attach the wallplate

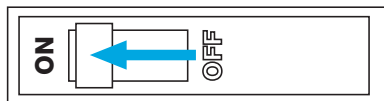
Mount the dimmer using the screws provided, leaving them loose for this step.



- 1 Attach the wallplate adapter to the dimmer using the screws provided.
- 2 Tighten the mounting screws on the dimmer and the wallplate adapter.
- 3 Snap on the wallplate.



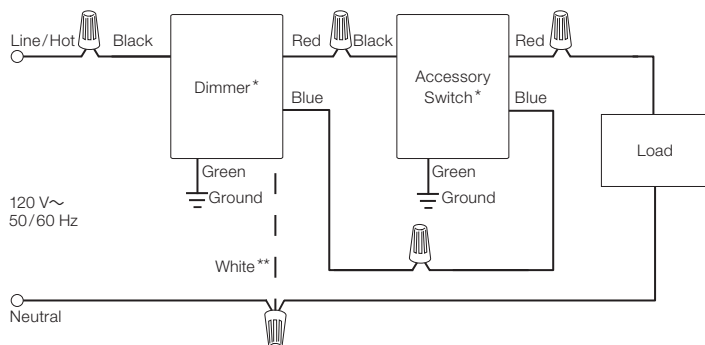
5 Turn power ON at circuit breaker



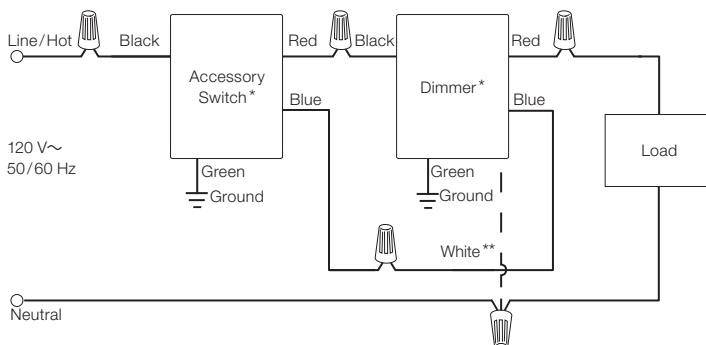
Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer

Diva Phase Selectable Dimmer with an Accessory Switch

Dimmer (line side)



Dimmer (load side)



* Location of the dimmer and the accessory switch are reversible.

** If no neutral is available and the load-type is neutral optional, cap the white terminal and do not connect it to any other wiring or to ground.

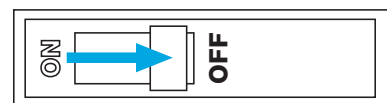
1 Turn power OFF at circuit breaker



WARNING: SHOCK HAZARD.

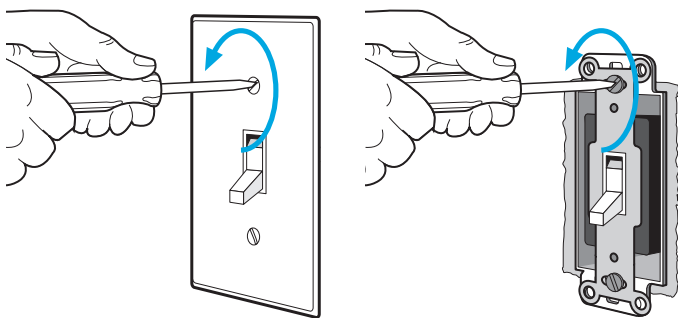
May result in Serious Injury or Death.

Turn off power at circuit breaker or fuse before installing.



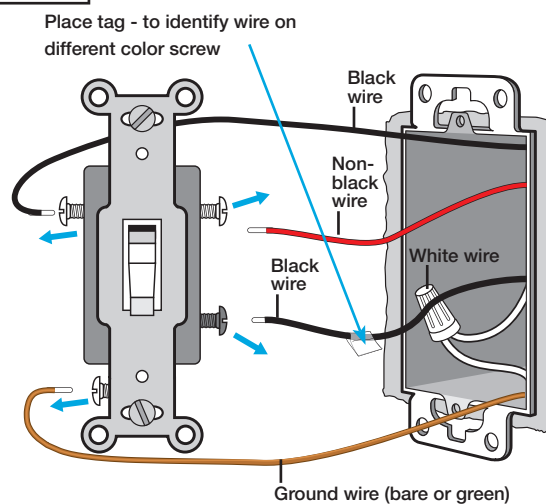
2 Remove existing device from Location 1

Remove the wallplate and pull the existing device away from the wall.



Tag and disconnect the wires from the device.

Location 1

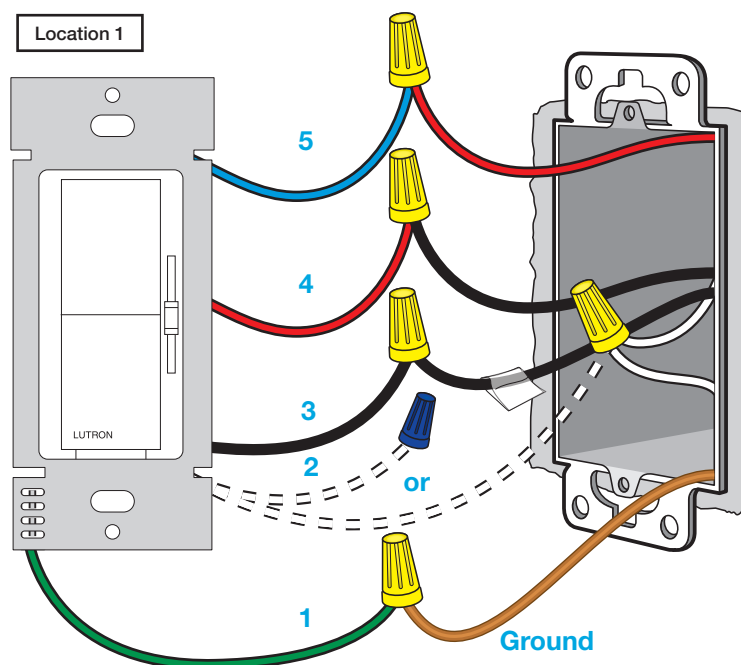


Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer (continued)

Diva Phase Selectable Dimmer with an Accessory Switch (continued)

3 Connect the new dimmer at Location 1

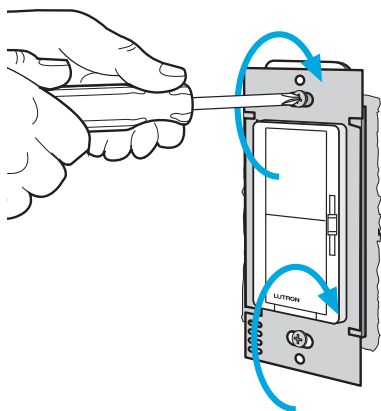
- 1 Connect the bare copper (or green) "ground" wire from the wallbox to the green wire on the dimmer using a large wire connector.
 - 2 Connect the neutral wire from the wallbox to the white wire on the dimmer.
- Note:** If no neutral wire is available in the wallbox, and the load type does not require neutral (refer to the **Load Type and Capacity** chart on page 2) cap the white wire with a small wire connector.
- 3 Connect the line/hot wire from the wallbox to the black wire on the dimmer using a large wire connector.
 - 4 Connect the load wire from the wallbox to the red wire on the dimmer using a large wire connector.
 - 5 Connect the remaining wire to the blue wire on the dimmer using a large wire connector.



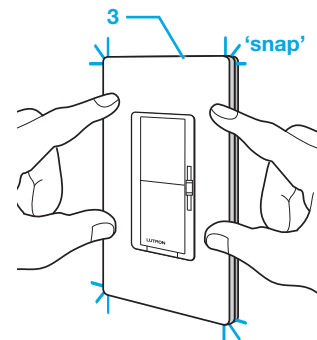
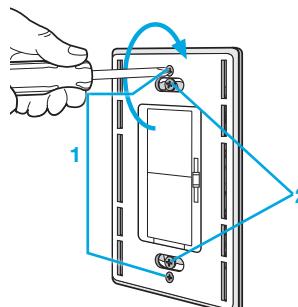
NOTE: Reversing the red and black wires may prevent the dimmer from working and trigger an error code. This will NOT damage the unit. If this occurs, turn off power, swap those wires, and reinstall. Please see the Troubleshooting section of this document for more details.

4 Mount the dimmer and attach the wallplate at Location 1

Mount the dimmer using the screws provided, leaving them loose for this step.



- 1 Attach the wallplate adapter to the dimmer using the screws provided.
- 2 Tighten the mounting screws on the dimmer and the wallplate adapter.
- 3 Snap on the wallplate.

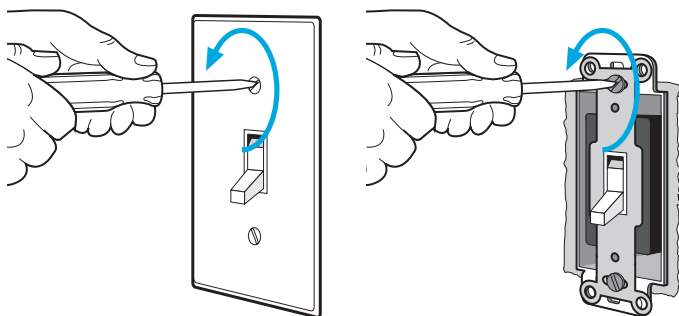


Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer (continued)

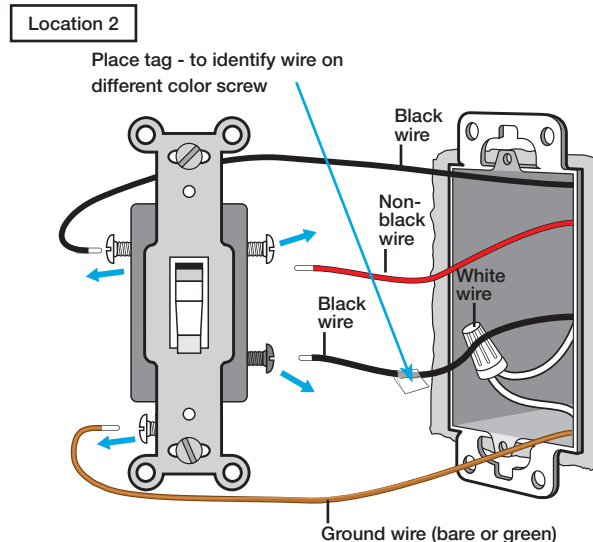
Diva Phase Selectable Dimmer with an Accessory Switch (continued)

5 Remove existing device from Location 2

Remove the wallplate and pull the existing device away from the wall.

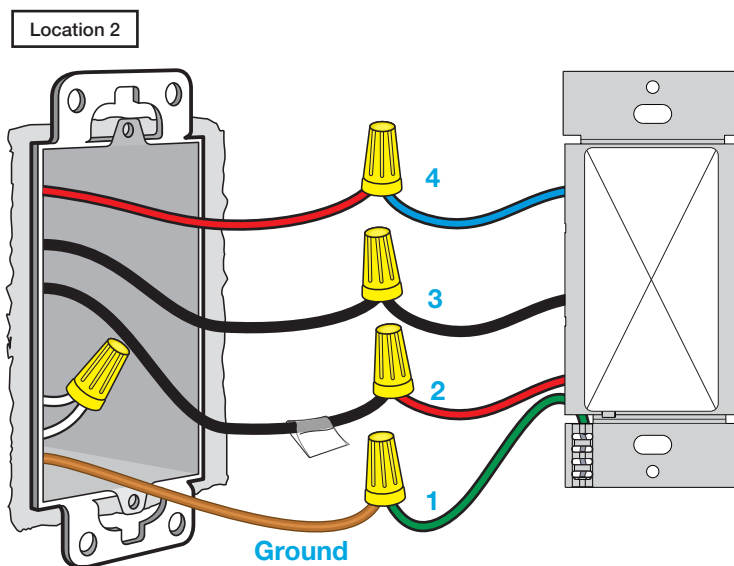


Tag and disconnect the wires from the device.



6 Connect the accessory switch (ST-AS) at Location 2

- 1 Connect the bare copper (or green) "ground" wire from the wallbox to the green wire on the switch using a large wire connector.
- 2 Connect the load wire from the wallbox to the red wire on the switch using a large wire connector.
- 3 Connect the line/hot wire from the wallbox to the black wire on the switch using a large wire connector.
- 4 Connect the remaining wire to the blue wire on the switch using a large connector.

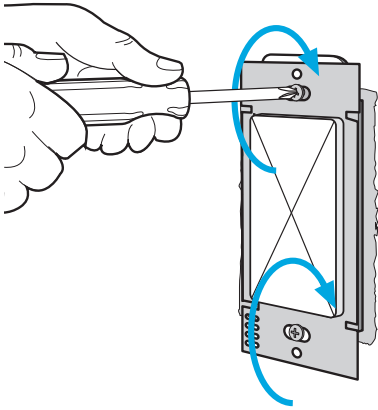


Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer *(continued)*

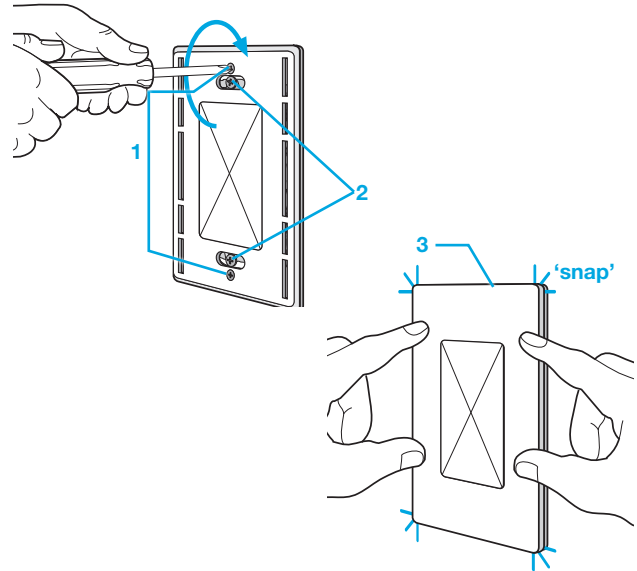
Diva Phase Selectable Dimmer with an Accessory Switch *(continued)*

7 Mount the accessory switch and attach the wallplate at Location 2

Mount the accessory switch using the screws provided, leaving them loose for this step.



- 1 Attach the wallplate adapter to the accessory switch using the screws provided.
- 2 Tighten the mounting screws on the accessory switch and the wallplate adapter.
- 3 Snap on the wallplate.



8 Turn power ON at circuit breaker

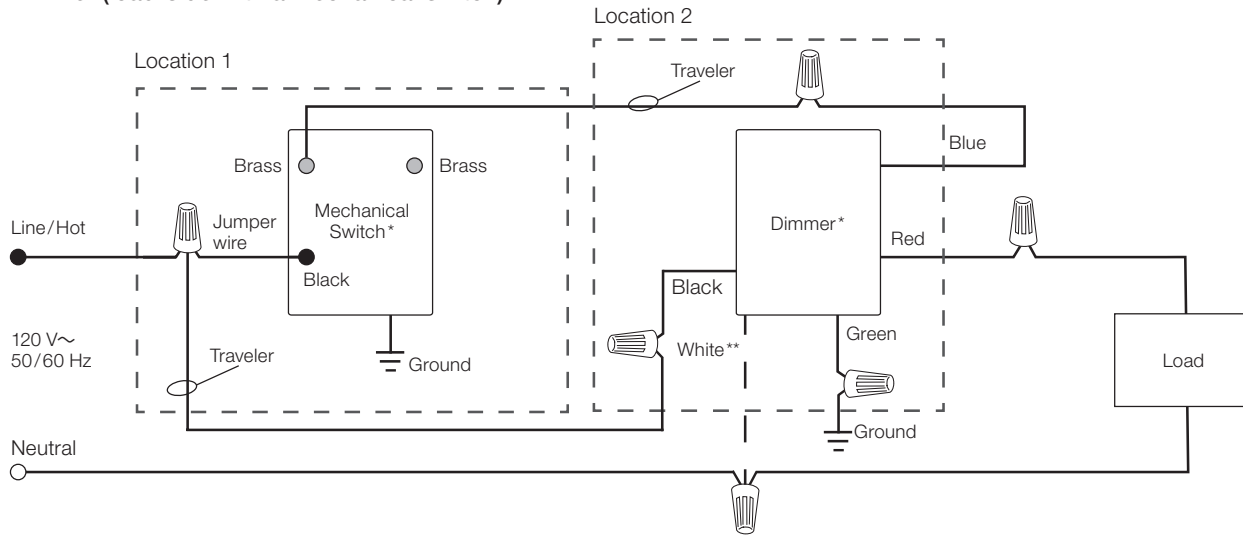


Note: If controlling an ELV load, optimal performance is achieved by changing the dimming phase to reverse-phase. See page 22 for the procedure on changing phases.

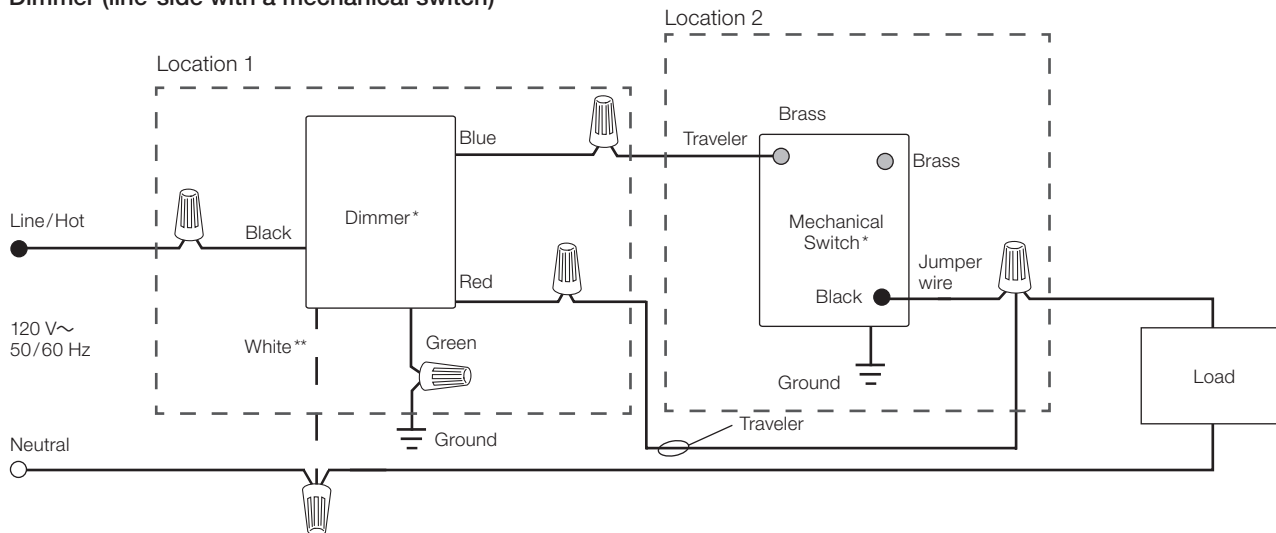
Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer (*continued*)

Diva Phase Selectable Dimmer with a Mechanical Switch

Dimmer (load-side with a mechanical switch)



Dimmer (line-side with a mechanical switch)



* Location of the dimmer and the mechanical switch may be reversed.

** If no neutral is available and the load-type is neutral optional, cap the white terminal and do not connect it to any other wiring or to ground.

Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer (continued)

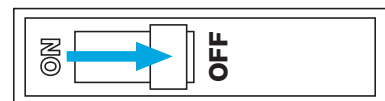
Diva Phase Selectable Dimmer with a Mechanical Switch (continued)

1 Turn power OFF at circuit breaker


WARNING: SHOCK HAZARD.

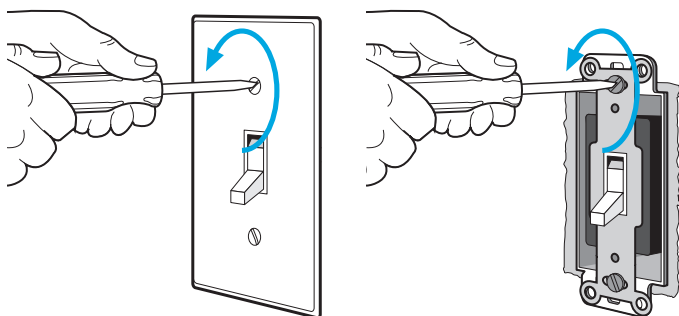
May result in Serious Injury or Death.

Turn off power at circuit breaker or fuse before installing.

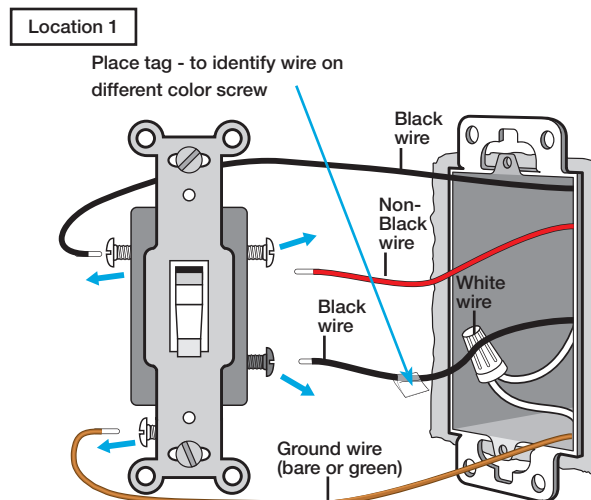


2 Remove existing device from Location 1

Remove the wallplate and pull the existing device away from the wall.

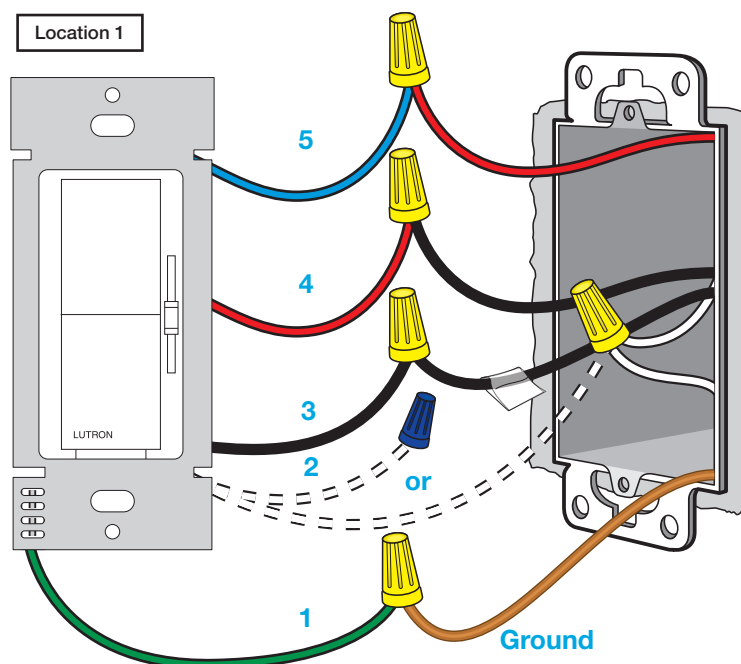


Tag and disconnect the wires from the device.



3 Connect the new dimmer at Location 1

- 1 Connect the bare copper (or green) "ground" wire from the wallbox to the green wire on the dimmer using a large wire connector.
- 2 Connect the neutral wire from the wallbox to the white wire on the dimmer.
Note: If no neutral wire is available in the wallbox, and the load type does not require neutral (refer to the **Load Type and Capacity** chart on page 2) cap the white wire with a small wire connector.
- 3 Connect the line/hot wire from the wallbox to the black wire on the dimmer using a large wire connector.
- 4 Connect the load wire from the wallbox to the red wire on the dimmer using a large wire connector.
- 5 Connect the remaining wire to the blue wire on the dimmer using a large wire connector.



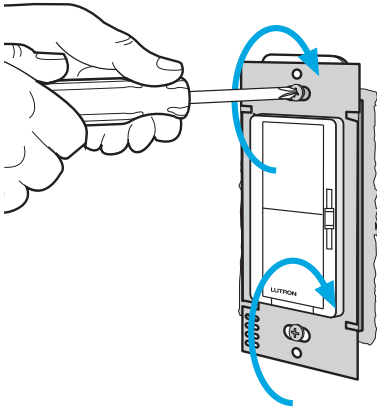
NOTE: Reversing the red and black wires may prevent the dimmer from working and trigger an error code. This will NOT damage the unit. If this occurs, turn off power, swap those wires, and reinstall. Please see the Troubleshooting section of this document for more details.

Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer *(continued)*

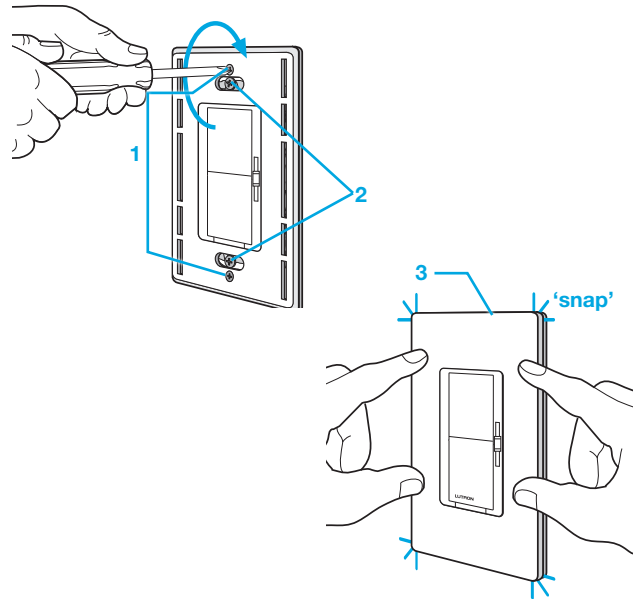
Diva Phase Selectable Dimmer with a Mechanical Switch *(continued)*

4 Mount the dimmer and attach the wallplate at Location 1

Mount the dimmer using the screws provided, leaving them loose for this step.



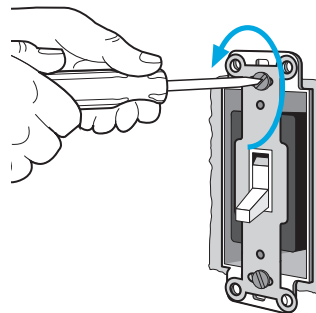
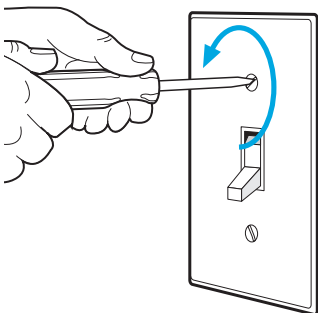
- 1 Attach the wallplate adapter to the dimmer using the screws provided.
- 2 Tighten the mounting screws on the dimmer and the wallplate adapter.
- 3 Snap on the wallplate.



5 Remove existing device from Location 2

Remove the wallplate and pull the existing device away from the wall.

Location 2



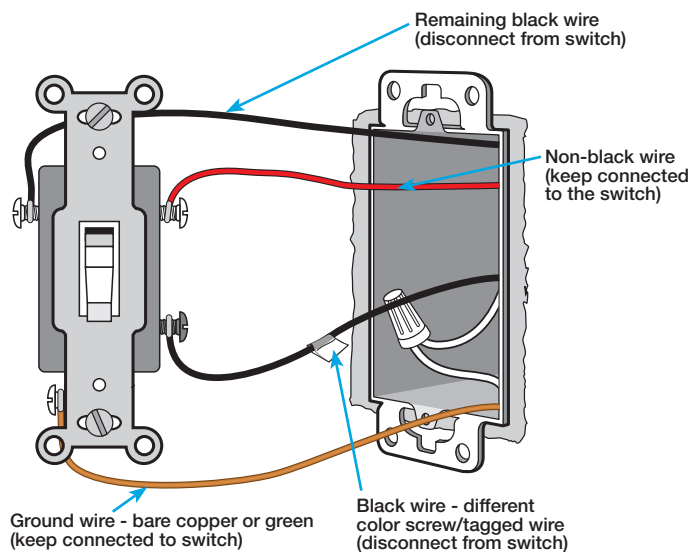
Two-location Installation - If you have two switches controlling your lights, follow this procedure to install your dimmer (*continued*)

Diva Phase Selectable Dimmer with a Mechanical Switch (*continued*)

6 Modify wiring on existing device from Location 2

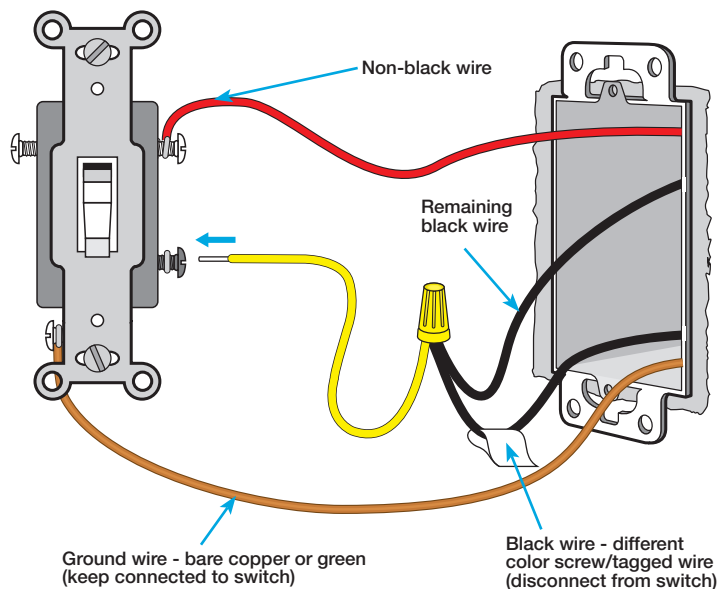
Tag and disconnect the wires from the device as described below.

Location 2



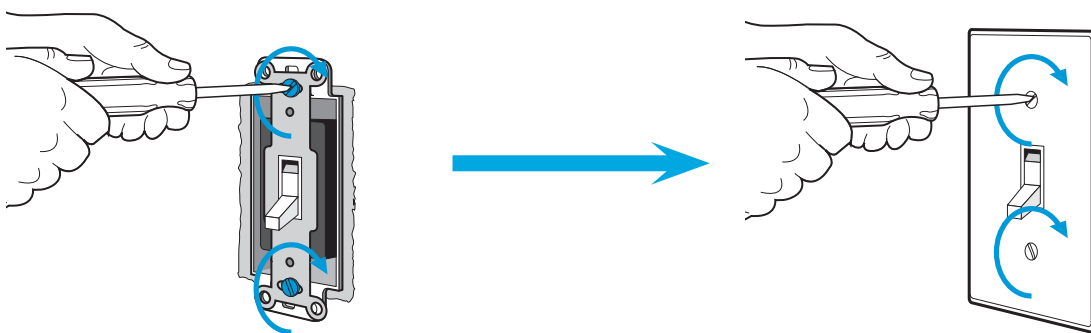
Reconnect the wires from the device as described below.

Location 2

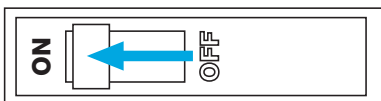


7 Remount existing device from Location 2

Location 2



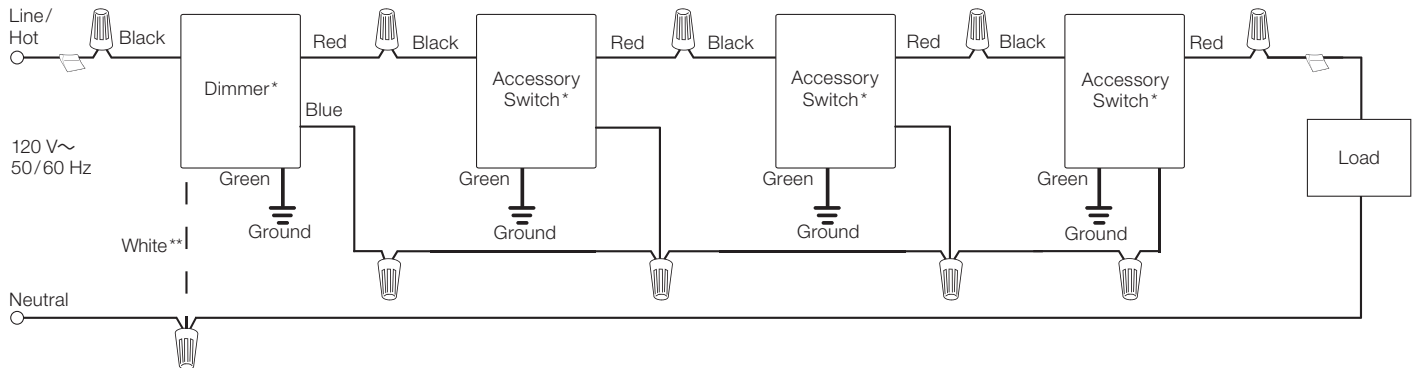
8 Turn power ON at circuit breaker



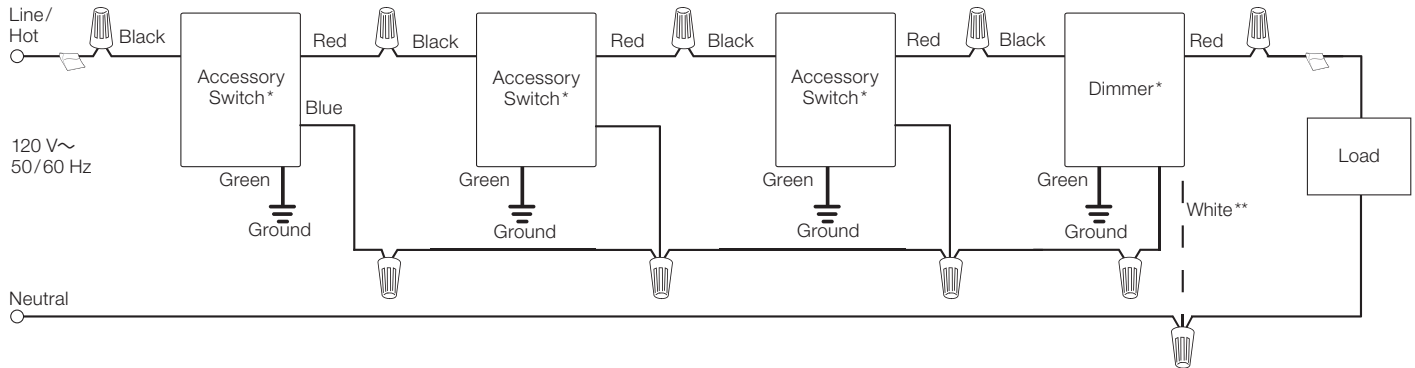
Note: If controlling an ELV load, optimal performance is achieved by changing the dimming phase to reverse-phase. See page 22 for the procedure on changing phases.

Three-or-more-location Installation - If you have three or more switches controlling your lights, follow this procedure to install your dimmer

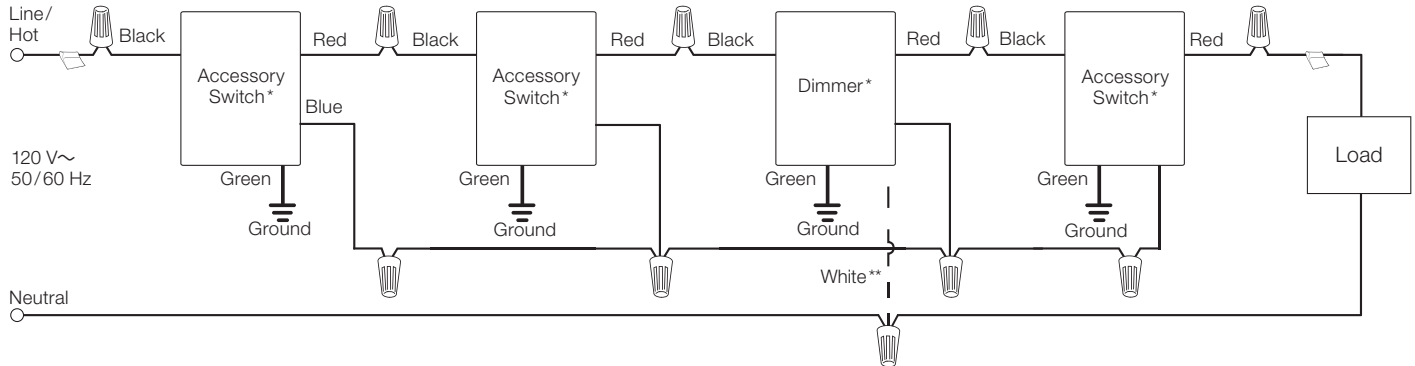
Dimmer (line side)



Dimmer (load side)



Dimmer (in the middle)



* The dimmer can be in any location shown.

** If no neutral is available and the load-type is neutral optional, cap the white terminal and do not connect it to any other wiring or to ground.

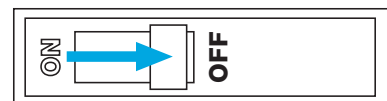
Three-or-more-location Installation - If you have three or more switches controlling your lights, follow this procedure to install your dimmer (*continued*)

1 Turn power OFF at circuit breaker



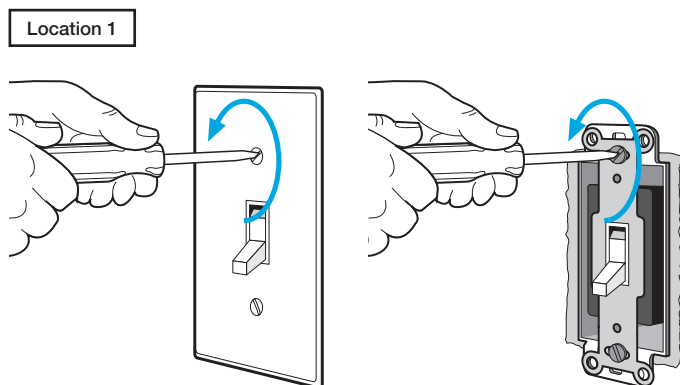
WARNING: SHOCK HAZARD.

May result in Serious Injury or Death.
Turn off power at circuit breaker or fuse before installing.

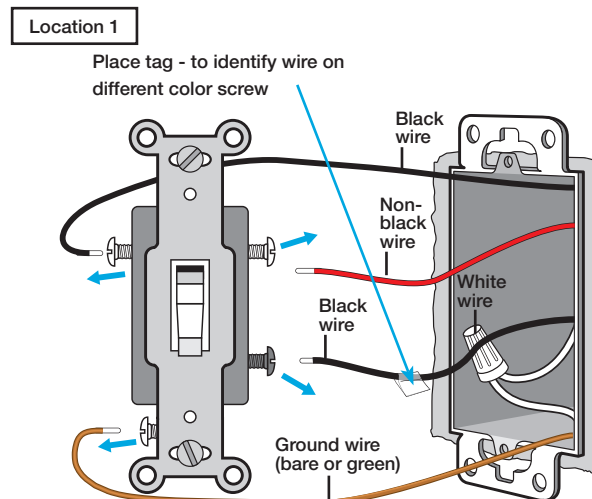


2 Remove existing device from Location 1

Remove the wallplate and pull the existing device away from the wall.



Tag and disconnect the wires from the device.



3 Connect the new dimmer at Location 1

1 Connect the bare copper (or green) “ground” wire from the wallbox to the green wire on the dimmer using a large wire connector.

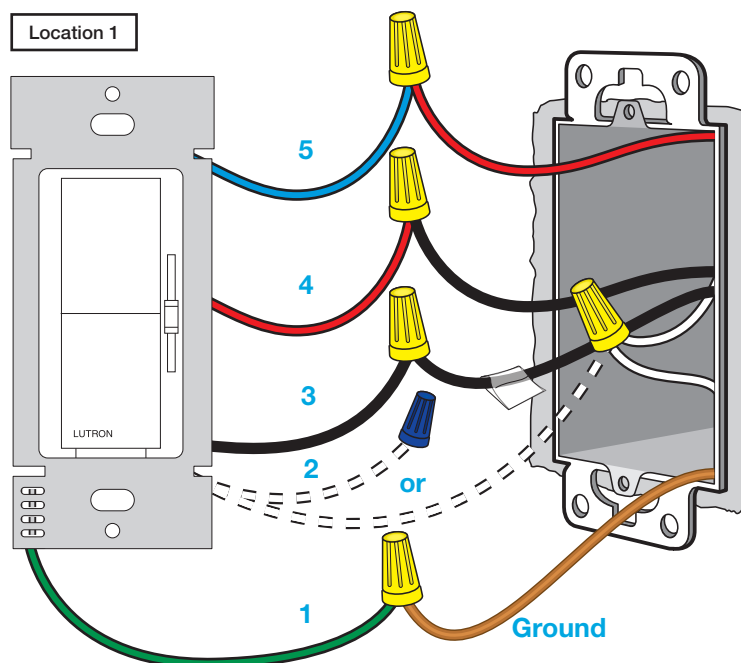
2 Connect the neutral wire from the wallbox to the white wire on the dimmer.

Note: If no neutral wire is available in the wallbox, and the load type does not require neutral (refer to the **Load Type and Capacity** chart on page 2) cap the white wire with a small wire connector.

3 Connect the line/hot wire from the wallbox to the black wire on the dimmer using a large wire connector.

4 Connect the load wire from the wallbox to the red wire on the dimmer using a large wire connector.

5 Connect the remaining wire from the wallbox to the blue wire on the dimmer using a large wire connector.

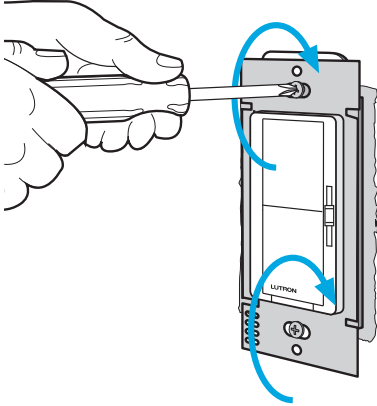


NOTE: Reversing the red and black wires may prevent the dimmer from working and trigger an error code. This will NOT damage the unit. If this occurs, turn off power, swap those wires, and reinstall. Please see the Troubleshooting section of this document for more details.

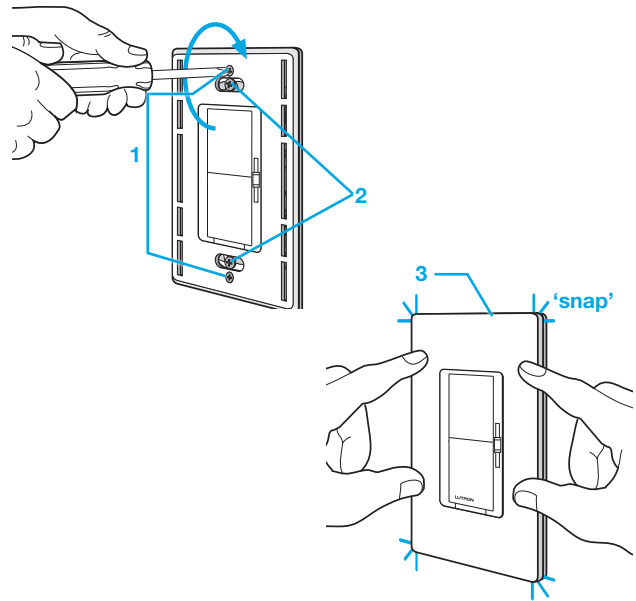
Three-or-more-location Installation - If you have three or more switches controlling your lights, follow this procedure to install your dimmer (*continued*)

4 Mount the dimmer and attach the wallplate at Location 1

Mount the dimmer using the screws provided, leaving them loose for this step.

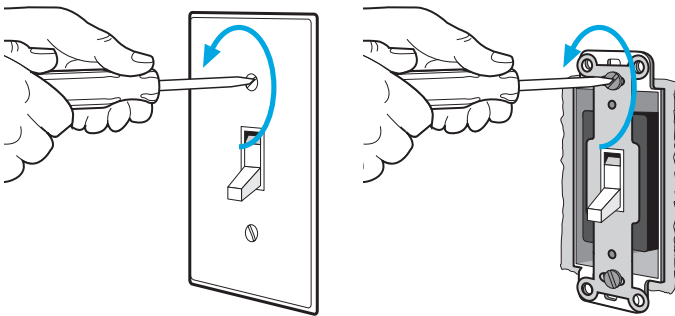


- 1 Attach the wallplate adapter to the dimmer using the screws provided.
- 2 Tighten the mounting screws on the dimmer and the wallplate adapter.
- 3 Snap on the wallplate.

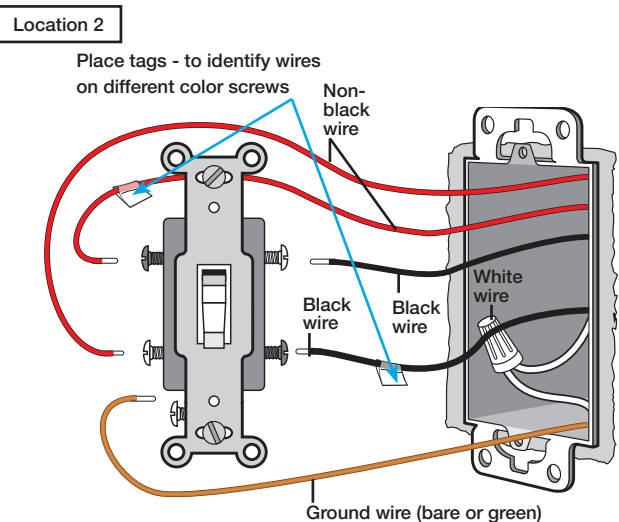


5 Remove existing device from Location 2

Remove the wallplate and pull the existing device away from the wall.



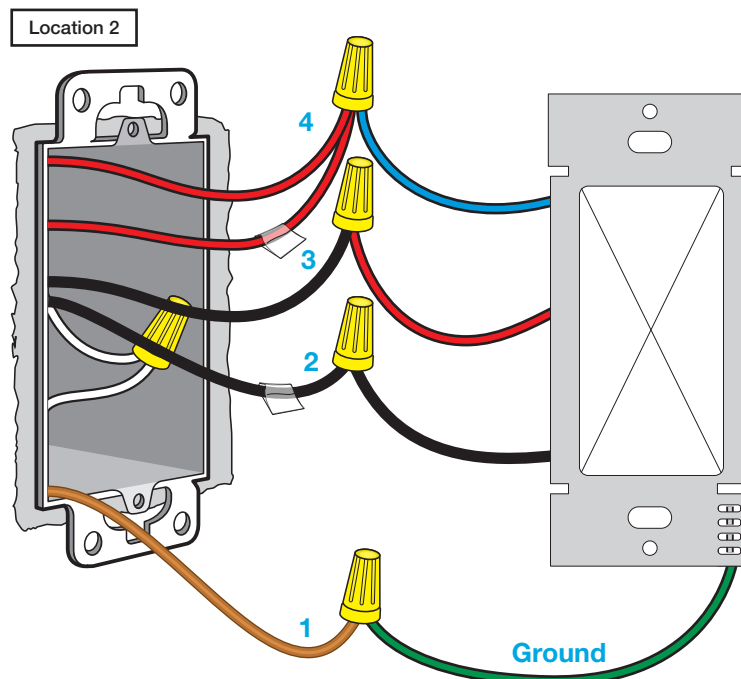
Tag and disconnect the wires from the device.



Three-or-more-location Installation - If you have three or more switches controlling your lights, follow this procedure to install your dimmer (*continued*)

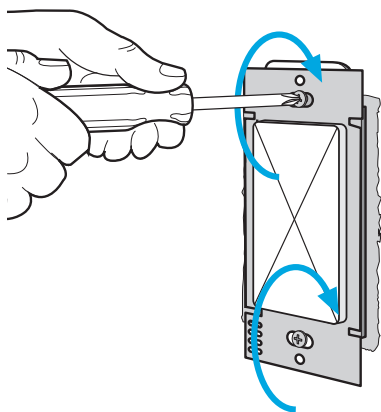
6 Connect the accessory switch (ST-AS) at Location 2

- 1 Connect the bare copper (or green) "ground" wire from the wallbox to the green wire on the switch using a large wire connector.
- 2 Connect the line/hot wire from the wallbox to the black wire on the switch using a large wire connector.
- 3 Connect the load wire from the wallbox to the red wire on the switch using a large wire connector.
- 4 Connect the remaining two wires from the wallbox to the blue wire on the switch using a large wire connector.

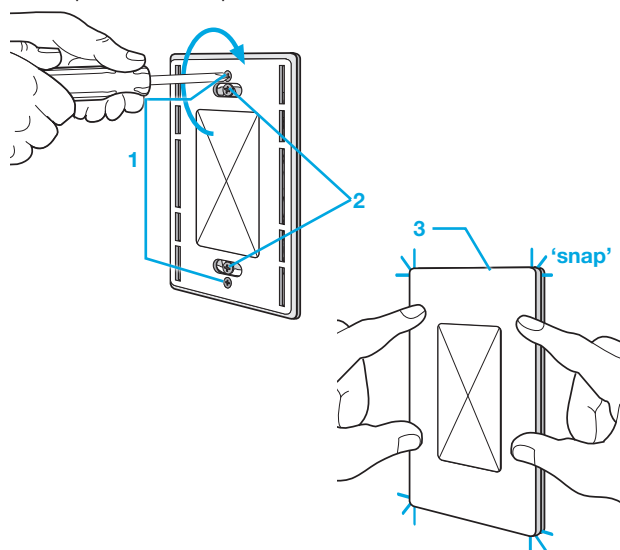


7 Mount the accessory switch and attach the wallplate at Location 2

Mount the accessory switch using the screws provided, leaving them loose for this step.



- 1 Attach the wallplate adapter to the accessory switch using the screws provided.
- 2 Tighten the mounting screws on the accessory switch and the wallplate adapter.
- 3 Snap on the wallplate.

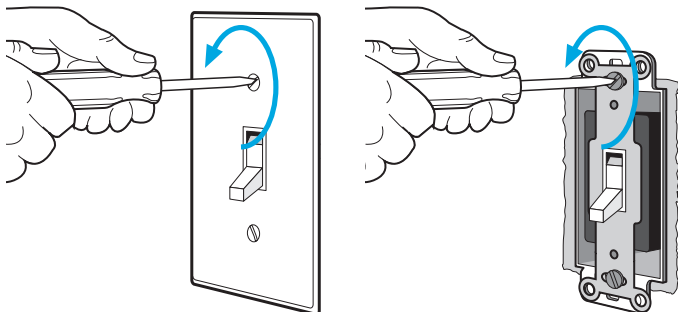


Three-or-more-location Installation - If you have three or more switches controlling your lights, follow this procedure to install your dimmer (*continued*)

8 Remove existing device from Location 3

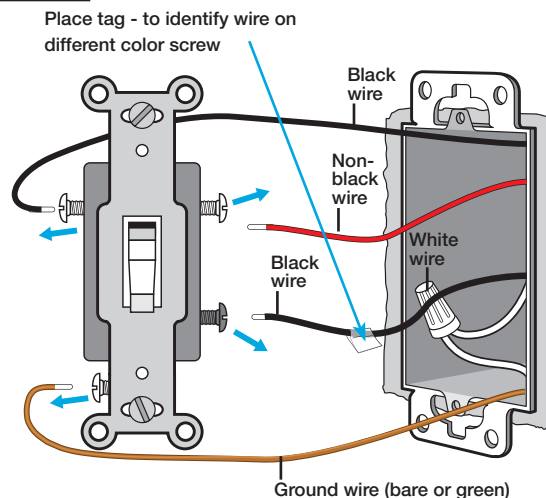
Remove the wallplate and pull the existing device away from the wall.

Location 3



Tag and disconnect the wires from the device.

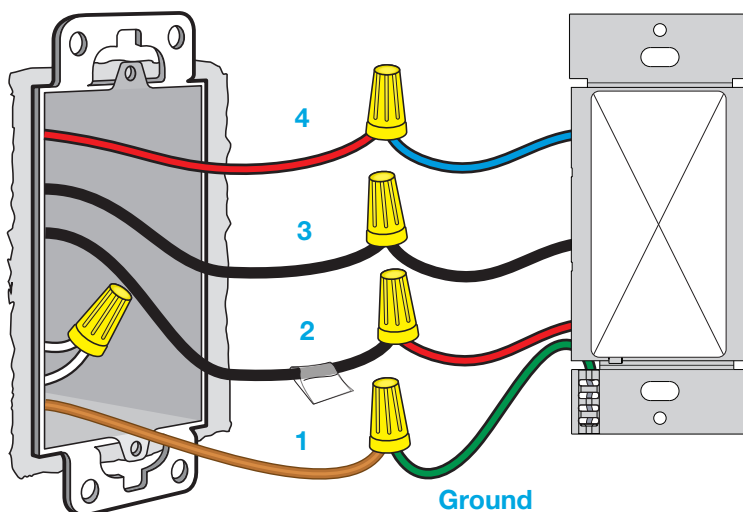
Location 3



9 Connect the accessory switch (ST-AS) at Location 3

- 1 Connect the bare copper (or green) "ground" wire from the wallbox to the green wire on the switch using a large wire connector.
- 2 Connect the load wire from the wallbox to the red wire on the switch using a large wire connector.
- 3 Connect the line/hot wire from the wallbox to the black wire on the switch using a large wire connector.
- 4 Connect the remaining wire from the wallbox to the blue wire on the switch using a large wire connector.

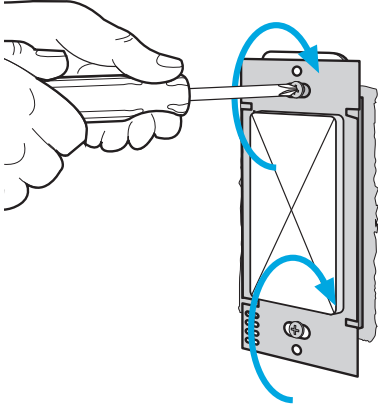
Location 3



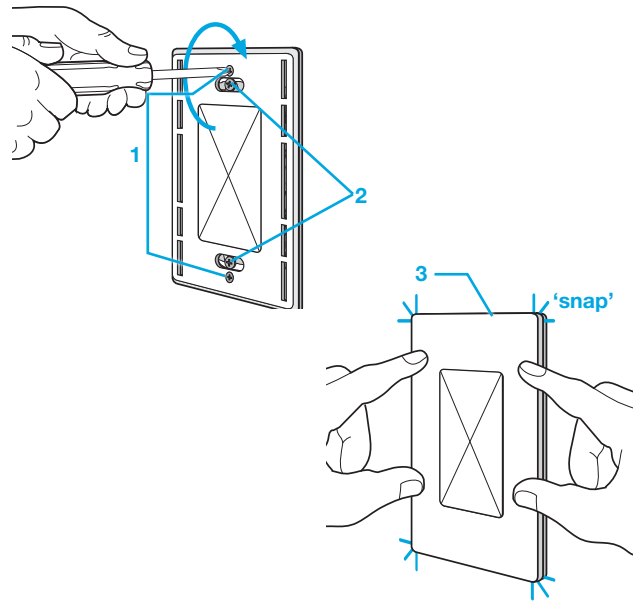
Three-or-more-location Installation - If you have three or more switches controlling your lights, follow this procedure to install your dimmer (*continued*)

10 Mount the accessory switch and attach the wallplate at Location 3

Mount the accessory switch using the screws provided, leaving them loose for this step.

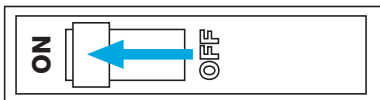


- 1 Attach the wallplate adapter to the accessory switch using the screws provided.
- 2 Tighten the mounting screws on the accessory switch and the wallplate adapter.
- 3 Snap on the wallplate.



Note: Repeat steps 8-10 for any additional locations on the circuit.

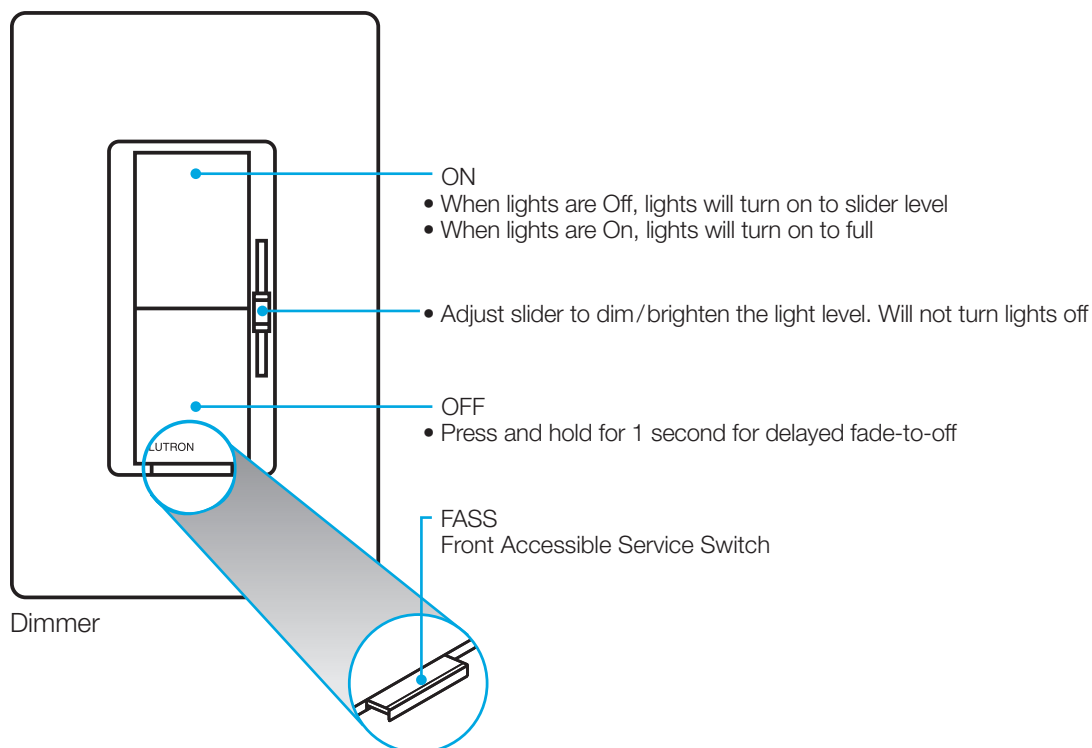
11 Turn power ON at circuit breaker



Note: If controlling an ELV load, optimal performance is achieved by changing the dimming phase to reverse-phase. See page 22 for the procedure on changing phases.

Operation and Programming

Operation

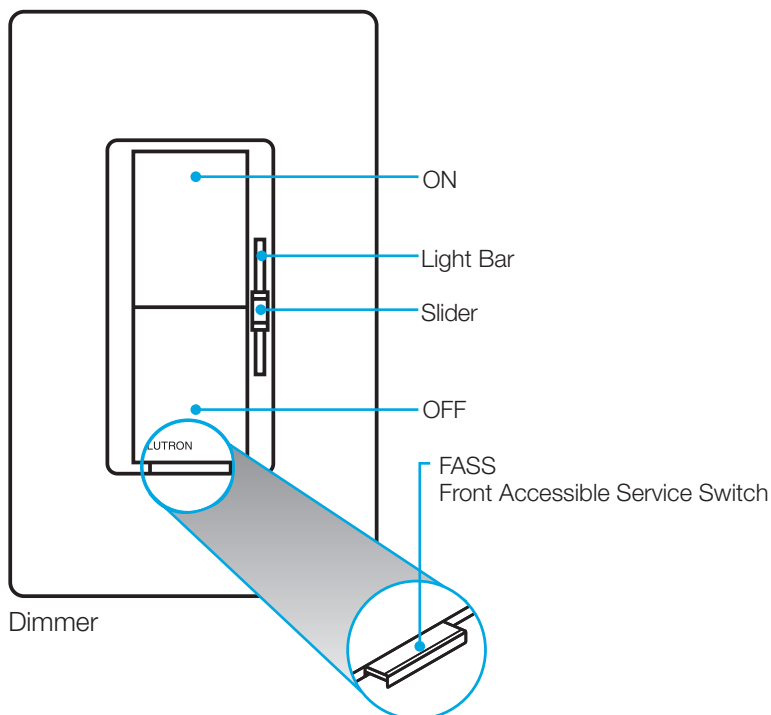


Replacing light bulbs using Front Accessible Service Switch (FASS)

Pull the FASS out on the dimmer to remove power at the light socket.

Operation and Programming *(continued)*

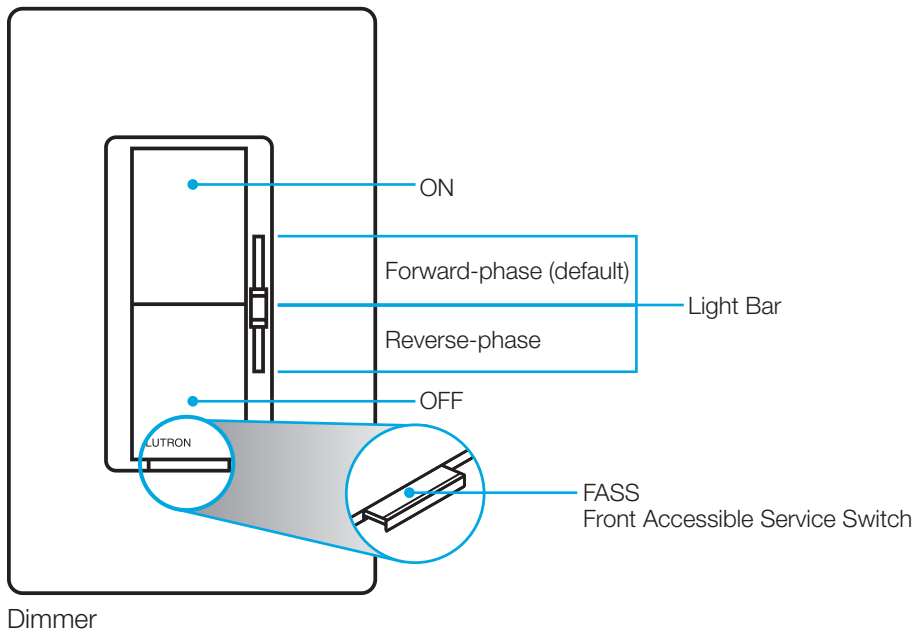
Adjusting Low-End Trim



- 1** Pull the Front Accessible Service Switch (FASS) out to the open position.
- 2** Press and HOLD the OFF button.
- 3** Without letting go of the OFF button, push the FASS in, and CONTINUE HOLDING the OFF button until the top and bottom of the light bar start flashing (about 6-seconds).
- 4** Release the OFF button - light bar will stop flashing and begin "breathing" (slowly fading in and out).
- 5** Adjust the slider to desired low-end brightness.
- 6** Press and HOLD the OFF button until the top and bottom of the light bar start flashing to save settings.
- 7** Release the button to exit programming.

Operation and Programming *(continued)*

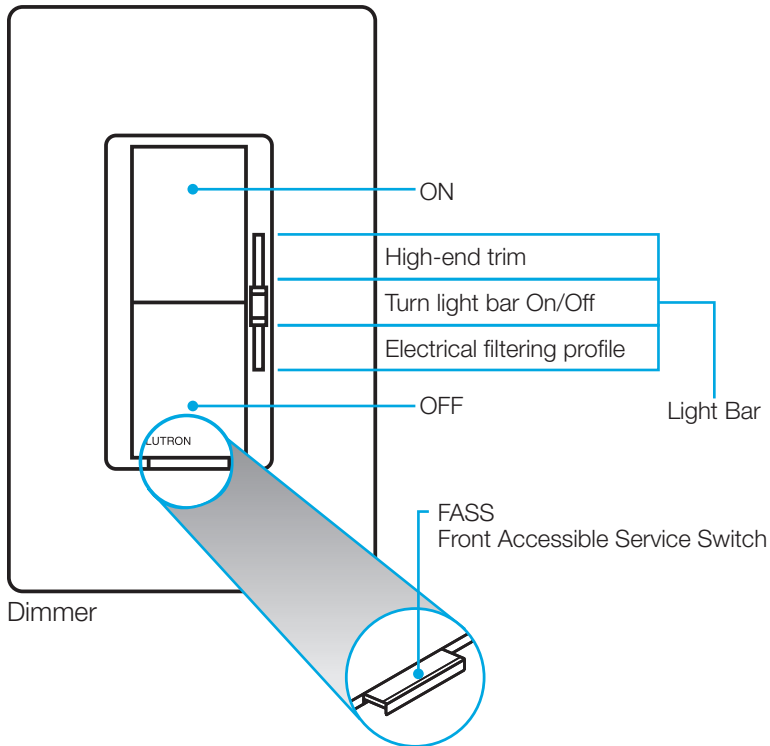
Change Phase



- 1 Pull the Front Accessible Service Switch (FASS) out to the open position.
- 2 Press and HOLD the ON button.
- 3 Without letting go of the ON button, push the FASS in, and CONTINUE HOLDING the ON button until the top and bottom of the light bar start flashing (about 6-seconds).
- 4 Release the ON button. Only one section of the light bar will keep flashing. The section of the light bar that is flashing indicates which phase setting is currently selected.
- 5 Adjust the slider to the desired, new, phase setting.
- 6 Press and HOLD the OFF button until the top and bottom of the light bar start flashing to save settings.
- 7 Release the button to exit programming.

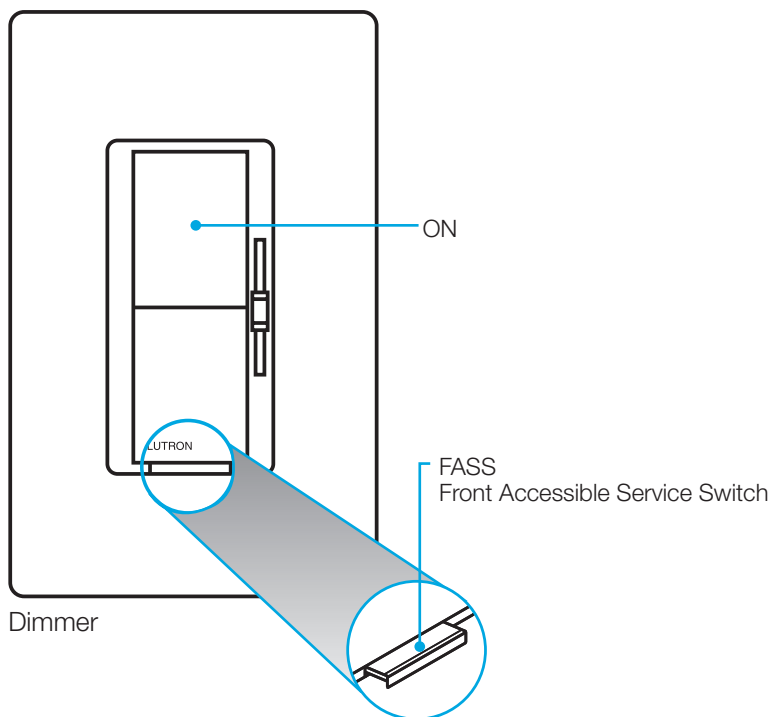
Advanced Programming - Use this procedure to either adjust the high-end trim, turn on/off the light bar, or toggle the electrical filtering profile

Advanced Programming



- 1 Pull the Front Accessible Service Switch (FASS) out to the open position.
- 2 Press and HOLD the ON button.
- 3 Without letting go of the ON button, push the FASS in, and CONTINUE HOLDING the ON button. DO NOT LET GO of the ON button when the light bar starts flashing. Continue holding the ON button until the light bar flashes faster (about 15-seconds overall).
- 4 Release the ON button (only one section of the light bar will keep flashing).
- 5 Move the slider to either the top (high-end trim), middle (toggle light bar on/off), or lower position (electrical filtering profile) and HOLD the ON button until the light bar flashing changes to begin changing that setting.
 - a. Top Position - High-end trim - Adjust the slider to the new, desired, high-end light-level setting
 - b. Middle Position - Toggle light bar On/Off - Move the slider to the top to have the indicators lights on, or move the slider to the bottom to turn the indicator lights off
 - c. Bottom Position - Electrical filtering profile - The Diva phase selectable dimmer includes two different methods for filtering electrical interference from other devices on the circuit. If you experience interference issues with one method, switch to the other to find which works best for your environment.
 - Method A - Move the slider to the middle position (default).
 - Method B - Move the slider to the bottom.
- 6 Press and HOLD the OFF button until the top and bottom of the light bar start flashing to save settings.
- 7 Release the button to exit programming.

Returning the Diva Phase Selectable Dimmer to Factory Settings



Note: Returning a Diva phase selectable dimmer to its factory settings will remove the it from the system and erase all programming.

- 1 Triple tap the ON button on the Diva phase selectable dimmer. DO NOT release after the third tap.
- 2 Keep the ON button pressed on the third tap until the load starts to flash quickly (approximately 3 seconds).
- 3 Immediately release the ON button and triple tap the ON button again. The dimmer has now been returned to its factory settings.

Troubleshooting

General Symptoms	Possible Reasons	Possible Solutions
Dimmer and lights are getting power, but lights are turning off or behaving erratically	Lights are not compatible with the dimmer's programmed dimming method	If your lights can use "either" phase mode in the Load Type and Capacity chart on page 2, see Change Phase on page 22 to see if dimming performance improves between forward- and reverse-phases.
Dimmer is not working and the indicator lights on the front of the dimmer are blinking	The dimmer detects an issue and is using a blink pattern to indicate the specific problem	See the next page to review the list of blinking error codes.
Lights cannot be turned on and there are no indicator lights on the dimmer	- Power is turned off - Incomplete electrical circuit	- Verify that the circuit breaker is turned on. - Verify that the product is wired properly. - Verify that the fixture or bulb is wired properly, is not burned-out, and is not shut off via a separate fuse or on/off switch.
Lights cannot be turned on, but the dimmer's buttons and indicator lights are responding	Incomplete electrical circuit between the dimmer and the fixture	- Verify that the product is wired properly. - Verify that the fixture or bulb is wired properly, is not burned-out, and is not shut off via a separate fuse or on/off switch.
Lights turn on and the dimmer's buttons and indicator lights are responding, but the lights do not dim or they flash on and off	Bulbs/fixtures are not dimmable	Use bulbs/fixtures specifically marked "dimmable".
LEDs have poor dimming range (do not dim low enough, turn-off or flicker when dimmed too low)	The dimmer's low-end trim needs to be adjusted	See Adjusting Low-End Trim on page 17 to set a new low-end light level.
LEDs dim, but shimmer and buzz at most light-levels	LEDs have poor dimming performance	- If your lights can use "either" phase mode on the Load Type and Capacity chart on page 2 see Change Phase on page 17 to see if dimming performance improves between forward- and reverse-phases. - If you did not connect the neutral wire during installation, revisit the installation process to see if you can connect the neutral. - Visit www.lutron.com/ledfinder for a list of higher performing LEDs.
Lights and/or indicator lights on the dimmer turn on and off continuously	Dimmer is not getting enough power (this usually does not happen if neutral is connected or the dimmer is connected to more than one bulb)	- If you did not connect the neutral wire during installation, revisit the installation process to see if you can connect the neutral. - Try a higher-wattage bulb. - Try using a different bulb. - Try adding an additional bulb to the lighting circuit.

Troubleshooting *(continued)*

Blinking Error Code Symptoms	Possible Reasons	Possible Solutions
The indicator lights blink in an alternating pattern: - Three LEDs (top, middle, and bottom) - Two LEDs (between top/middle, between middle/bottom)	The red and black wires were swapped during installation (verify by pulling the FASS - if the indicator lights are still flashing when the FASS is pulled out, this confirms the miswire)	Revisit the installation instructions and ensure that the black wire is connected to the line/hot wire from the wallbox, and that the red wire is connected to the load wire from the wallbox.
The indicator lights blink in an alternating pattern: - Top LED - Bottom LED	Dimmer is detecting that its power supply is not charging properly	- If you did not connect the neutral wire during installation, revisit the installation process to see if you can connect the neutral. - Try a higher-wattage bulb. - Try using a different bulb. - Try adding an additional bulb to the lighting circuit.
Top and bottom indicator lights blink together	Dimmer is attempting to dim a magnetic low-voltage fixture in reverse-phase	Verify the load type and required phase mode for your light fixture on the Load Type and Capacity chart on page 2, and follow the instructions for Change Phase on page 17.
All indicator lights blink together	Dimmer is detecting too much current	- Verify the total load on the dimmer does not exceed the ratings listed on the Load Type and Capacity chart on page 2. - Clear the error code by cycling the FASS.
Middle indicator lights blink together	Dimmer is detecting too much temperature	- Verify the total load on the dimmer does not exceed the ratings listed on the Load Type and Capacity chart on page 2. - Confirm the ambient room temperature where the dimmer is installed does not exceed 104 °F (40 °C). - Clear the error code by cycling the FASS.
Bottom indicator lights blink together	Dimmer is detecting a hardware failure	- Wait 5 minutes, then press the ON button. - If the dimmer continues to blink after completing the above troubleshooting steps, contact Customer Service for assistance 24/7 at 1.844.LUTRON1 (588.7661).
Top indicator lights blink together	Dimmer is detecting poor power quality	- If you did not connect the neutral wire during installation, revisit the installation process to see if you can connect the neutral. - If neutral is not available, try using different light sources. - Clear the error code by cycling the FASS.

Help

U.S.A. | Canada | Caribbean **1.844.LUTRON1 (588.7661)**

Mexico **+1.888.235.2910**

Others **+1.610.282.3800**

Limited Warranty: www.lutron.com/warranty or call 1.844.LUTRON1 (U.S.A./Canada) or +1.610.282.3800 (Others) for a printed copy.

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